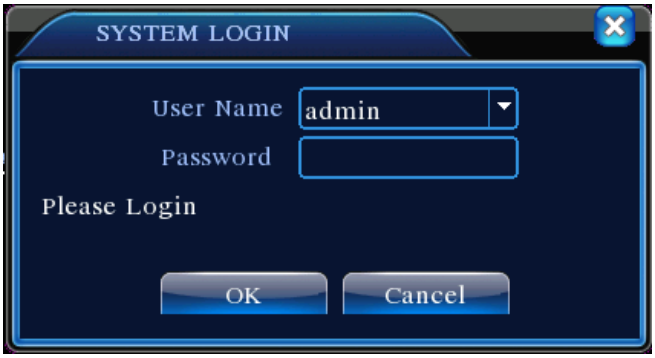
Teravision™ CCTV XMeye mobile app setup

1. DVR/NVR Recorder Connection

Ensure your DVR or NVR is powered ON and connected to you're or the local network.

2. System Login



The system login credentials are (default)

Username: admin

Password: (leave blank)

3. Enter Main Menu

In live video mode you can right click mouse to get a desktop shortcut menu (Fig.1). The menu includes: main menu, record mode, playback, PTZ control, High Speed PTZ, Alarm Output, color Setting, Output adjust, Logout, view1/4/8/9/16 screens.

Left click on Main Menu

Fig.1 Shortcut Menu

4. Enter Main menu

When you login, the system main menu is shown as below (Fig.2)

- Left click on System

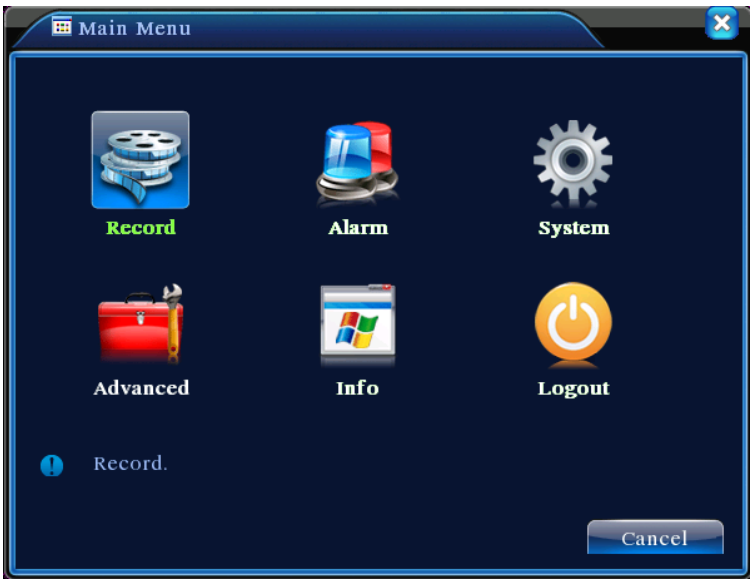


Fig.2 Main Menu

5. Network Setup

- Left click on network and the above screen should appear (Fig.3)
- Check the box for DHCP enabled (this requires DHCP to be enabled in your router)
  - If your recorder is connected to the local network, you should have a connected message (see Fig.5).

**Local Network is a successful connection to your router or network switch

**If you are unsure about the setup of your local network, contact your local I.T professional or licensed installer.

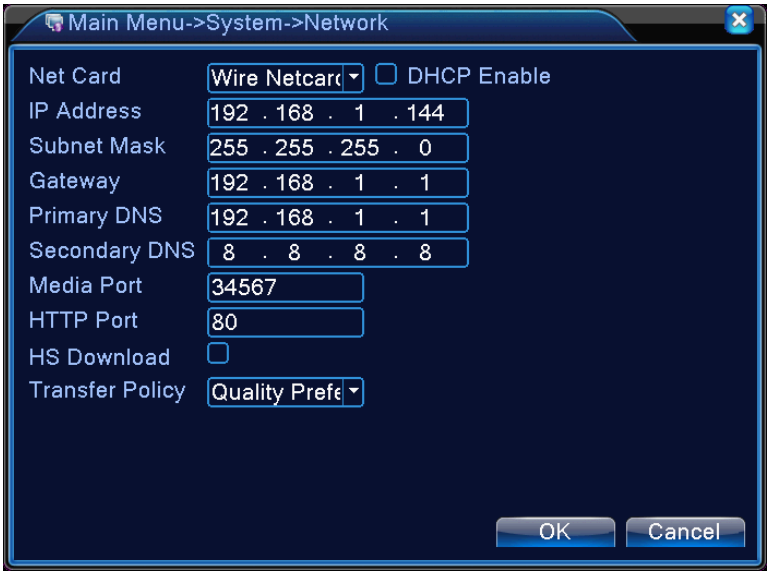


Fig.3 System Network

*****The above configuration is a guide only**

6. Connection to cloud server

Cloud technology makes the device setup more streamlined and simpler

This technology use a unique serial number in the recorder for a successful connection.

***Note：Using the inbuilt cloud technology the recorder should be connected to the WAN (Wide Area Network or Internet) first before you can initiate a test.**

Check the connecting status of cloud technology

Click on 【Main menu】>【Info】>【Version】to check whether the device successfully connect to the cloud server or not.

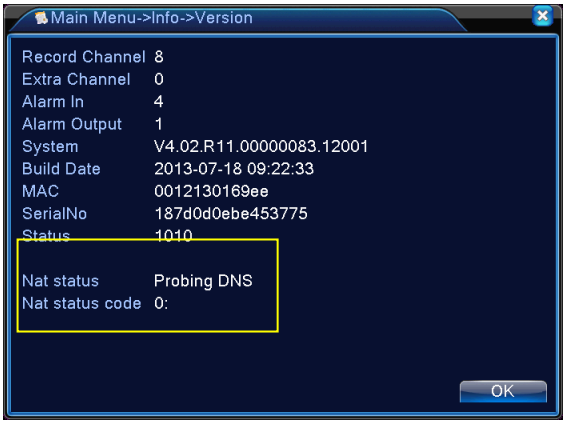


Fig.4 Connect failed interface

Fig.5 Connection success

7. Install Mobile App

Users can acquire this app two ways:

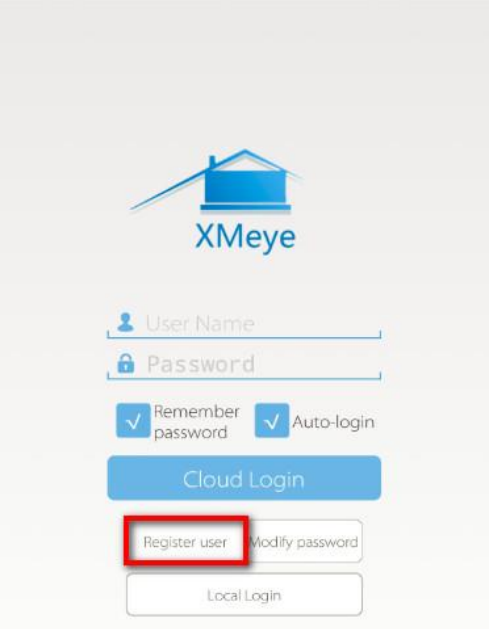
- Download app manually for Android from xmeye.net
- Download “XMeye” from App store or Playstore

8. Login interface

When installed successfully, run the XMeye app it will present you with a login interface,
There are two modes to login:

- Cloud login (remembers your settings if you change device or login in from any other device using the same username and password)
  In order to use the cloud login you must register a username and password
- Local Login (all settings are locally stored on device and are lost if the app is upgraded or re-installed.

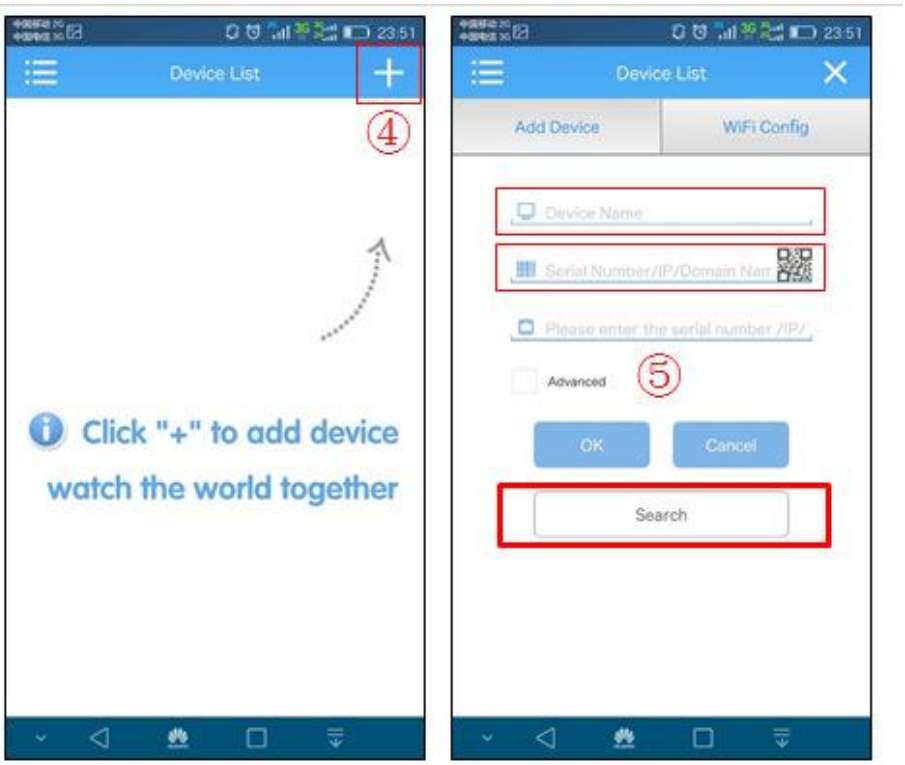
Recommend Cloud login



9. Device setup

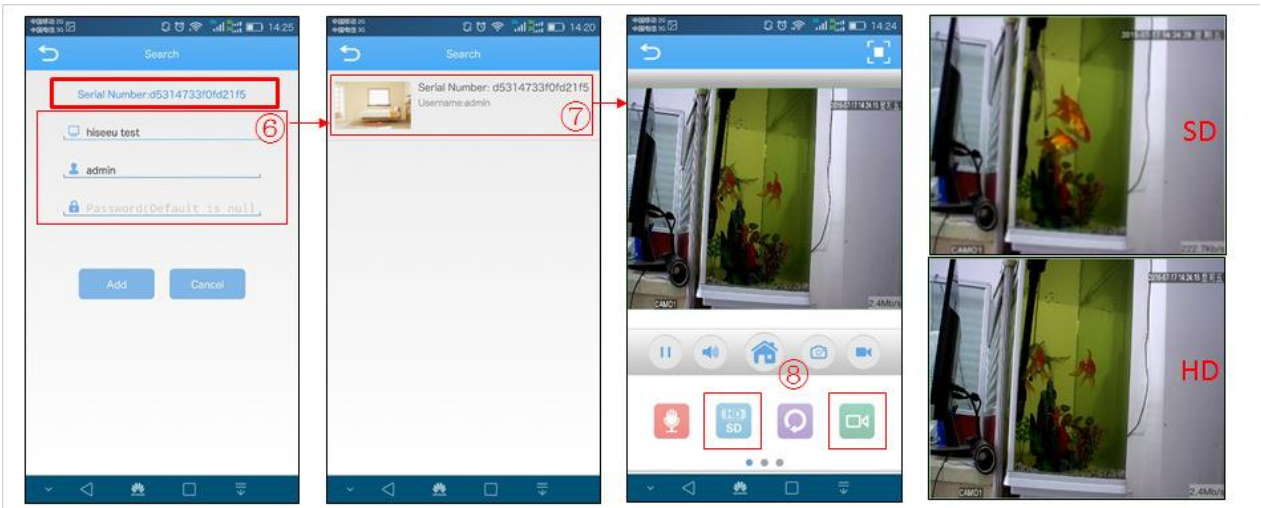
To add your device to your mobile app please ensure you follow the below steps
**please note your mobile phone or tablet must be connected to the same network as your DVR / NVR, (i.e. Local Wi-Fi network)

1. Once logged (using your cloud username and password) go to device list on the mobile app
2. Click on the + symbol on the right hand corner
3. Your will be presented with an add device screen
4. Click on the search button

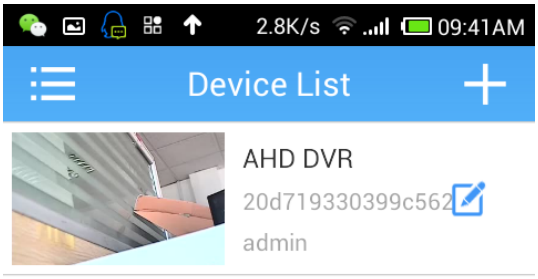


5. It should find the DVR / NVR on your network
6. Complete the required information
   a) Device name: AHD DVR
   b) Username: admin
   c) Password: leave blank

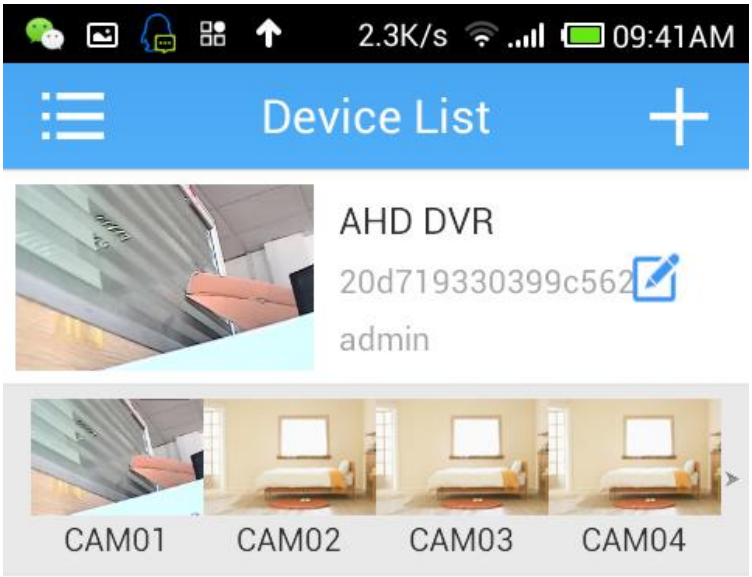
****please note if you have changed the username or password in the DVR or NVR the above credentials must match to successfully login.**



7. Under the device list you should have the DVR/NVR you have just added



8. Click on your newly added device and below the Device name it should present all the channel that are available on your recorder.



9. You will be in live view mode and below is a summary of the features.

Functions of video monitoring introduction, as shown on below chart:

Button	Functions instruction
	Back to main menu
	Full screen
	Change port / channel / View
	Play/stop
	Audio
	Device configuration
	Snapshot
	Recording
	Standard or High Definition **Please note HD video may not stream over WAN due to the limitations of your ISP network

	Remote playback
	Intercom
	renovate
	PTZ

10. Remote playback

Client can use XMeye app to retrieve and payback video footage which is saved to the local hard disk.

Click on Device configuration button

Click on remote playback